

CITY OF REDLANDS

Last Updated August 2025

Product	Vendor	Purpose	Data Category	Custodian	Collection Frequency	Update Frequency
Aerial Imagery Software	NearMap US, Inc.	Geographic Information Systems	GIS data	Innovation & Technology - GIS	As Needed	As Needed
Active Net	Active Network	Online/Hosted Recreation/Community Services Event & Registration Management System	Recreation Software	Facilities & Community Services	Daily	Daily
Agenda Quick Software	Destiny Software	Paperless Agenda Management System for City Council and Planning Commission meetings	Agenda Management	City Manager's Office	Daily	Daily
ArcGIS, ArcMaps, WebGIS	ESRI	Geographic Information Systems	GIS data	Innovation & Technology - GIS	As Needed	As Needed
Archive Social-Media Package	Civic Plus	Archiving and Recording Software	Social Media	City Manager's Office	Daily	Daily
Autodesk	DLT Solutions	Design Software	Engineering Software	Development Services	Daily	Daily
Bid Management	Planet Bids	eProcurement portal	Other	Management Services	As Needed	Daily
Chameleon-Animal Control Software	HLP, Inc.	Shelter Case Management System (licensing)	Animal Licensing & Shelter Management	Facilities and Community Services	Daily	As Needed
Cityworks Asset Management System	Azteca Systems Inc.	Work order / Service Request System for Maintenance and Repairs of Public Infrastructure	Asset Management	Facilities & Community Services	Daily	Daily
Cityworks Permits, Licensing & Land Management	Azteca Systems Inc.	Permitting software to accept & track permit applications, route to appropriate divisions for approval, plan check and issuance	Permit System	One Stop Permit Center & Innovation & Technology	Daily	Daily
EnQuesta V6	Systems & Software	Utility Billing & Customer Service Management System	Utility Billing	Management Services	Daily	Daily
Hdl Prime Business License Software System	Hdl Software LLC	Business License Software	Business License	Management Services	Daily	As Needed
Kronos/Telestaff Software	UKG Kronos	Public Safety Scheduling & Timekeeping	Other	Police Department & Management Services Department	Daily	Daily
Laserfiche	ECS Imaging	Document Management System	Document Management	Police Department	Daily	Daily
Microsoft Office Suite/365	Microsoft	Office Productivity Software	Office productivity software	Innovation & Technology	Daily	Daily
NeoGov Insight Subscription	NeoGov	Recruitment, Performance Management and Training	Human Resources	Human Resources	Daily	Daily
Project Dox	Avolve Software	Electronic Plan Review Software	Permit System	Development Services	Daily	Daily
Shoretel Mitel VOIP	Intelesys	Phone system	Other	Innovation & Technology	As Needed	As Needed
City Website	Digital Deployment	Unlimited support, new features and upgrades every month, and ongoing training and professional development.	Website	Innovation & Technology	As Needed	As Needed
Swag-It EASE Software	Granicus LLC	Video Broadcast System Encoder Software Solution	Audio/Video	City Manager's Office	Daily	
Treasury Management Software	Emphasys Software, SymPro	Investment portfolio accounting, reporting and analysis	Financial System	Management Services	As Needed	As Needed
Tyler ERP	Tyler	Enterprise Resource Planning System	Financial & Personnel System	Management Services & Human Resources	Daily	Daily
ClearGov Budget	ClearGov	Business License Software	Financial & Personnel System	Management Services	As Needed	As Needed
Brightly Asset Management	Brightly	Asset Management Solution	Asset Management	Facilities and Community Services	Daily	Daily
NextRequest	Civic Plus	Public Records Requests Management	Public Records	City Manager's Office	Daily	Daily