



**City of Redlands-Water Efficiency Rebate Program**  
**Municipal Utilities and Engineering Department**  
**35 Cajon St., Suite 15A • Redlands, CA 92373**  
**(909) 798-7527 x 2**

**APPLICANT INFORMATION:**

UTILITY ACCOUNT #:	Application Date:	Form W-9 Complete/Attached: <input type="checkbox"/>
APPLICANT/ACCOUNT HOLDER'S NAME (MUST BE THE SAME):		
MAILING ADDRESS:		
CITY:	STATE:	ZIP:
PHONE NUMBER:		

**INSTALLATION SITE INFORMATION:**

PROPERTY/SITE NAME (IF APPLICABLE):	YEAR HOME BUILT:
ADDRESS:	CITY: ZIP:
PROPERTY TYPE: <input type="checkbox"/> Single Family/Homeowners Association? Yes <input type="checkbox"/> No <input type="checkbox"/>	
<input type="checkbox"/> Multi-family/ Homeowners Association? Yes <input type="checkbox"/> No <input type="checkbox"/>	
<input type="checkbox"/> Commercial/Industrial	

**REBATES APPLYING FOR:**

- High Efficiency Toilet  Irrigation-less Groundcover Conversion  High Efficiency Washing Machine  Weather Based Irrigation Controller  
 High Efficiency Sprinklers  Drought Tolerant Plant Conversion  Small Grove Irrigation Retrofit  Other

**PLEASE COMPLETE ALL THAT APPLY:**

**HIGH EFFICIENCY TOILET:**

Number of toilets replacing:	Flush Volume:	Make(s)/model(s)/age of toilets being removed:
<b>Post Inspection Information:</b>		
High Efficiency Toilet Make/Model:	Flush Volume:	
Is toilet a WaterSense certified toilet? <input type="checkbox"/> Yes <input type="checkbox"/> No	Purchase Date: / /	Purchase Price:

**IRRIGATION-LESS GROUNDCOVER CONVERSION:**

Existing turf type:	Current irrigation method:	Sq. ft. of turf removal:
<b>Post Inspection Information:</b>		
Type of groundcover installed:	Total square feet of conversion:	

**HIGH EFFICIENCY WASHING MACHINE:**

Current Washing Machine Brand:	
<b>Post Inspection Information:</b>	
High Efficiency Washing Machine Brand:	Serial #:
Purchase Price:	Purchase Date: / /

**WEATHER BASED IRRIGATION CONTROLLER:**

Existing Timer Make/Modell:	Number of Controller Stations:
<b>Post Inspection Information:</b>	
Make:	Complete Model #
Purchase Price:	Purchase Date: / /

**HIGH EFFICIENCY SPRINKLERS:**

Existing sprinkler brand/model:	Number of Sprinkler Heads On Each Station being replaced:
<b>Post Inspection Information:</b>	
Make:	Model:
Purchase Date: / /	Complete Model # :
Quantity Installed:	Purchase Price Each:

**DROUGHT TOLERANT PLANT CONVERSIONS**

Existing turf type:	Existing irrigation type:	Square footage of turf removal anticipated:
<b>Post-Inspection Information:</b>		
<input type="checkbox"/> Customer has provided list of approved plants	<input type="checkbox"/> Weed Blocker Installed (Plastic barriers are prohibited; all materials must be permeable)	<b>Total square feet of conversion:</b> _____
<input type="checkbox"/> Mulch is used for moisture retention around plants	<input type="checkbox"/> Sprinklers capped and replaced with drip irrigation	

**OFFICE USE ONLY:**

Pre-Inspection: / /  
 Post-Inspection: / /

NOTES:

**SMALL GROVE IRRIGATION SYSTEM RETROFIT**

Tree Type(s):	Total tree count (must exceed 20):	Tree Condition: <input type="checkbox"/> Healthy <input type="checkbox"/> Poor (ineligible)
Existing irrigation Method:	Existing Irrigation Controller Model:	

**Post-Inspection Information:**

<input type="checkbox"/> Canopy line clear of grass/mulches	<input type="checkbox"/> Weather Based Irrigation Controller Installed
<input type="checkbox"/> Capping/Removal of Previous Irrigation System	<input type="checkbox"/> Water Audit Completed by City Staff

**OTHER WATER CONSERVING PRODUCTS:**

Existing product:

**To be completed during Post-Inspection:**

Method of Savings:

**Calculated Savings/Notes:**

Total gallons saved per year:

**QUALIFICATIONS AND RULES:**

1. Participants must be a City of Redlands (City) water customer, and the project site must be located within the City's service area.
2. Rebate eligibility requires pre-inspection prior to beginning of work and post-inspection after work commences to ensure implementation and use of rebated products. Inspections are provided free of charge to customers.
3. Customer must provide the City with itemized dated purchase receipt(s) for any product included in this program.
4. All applications must be complete and signed for rebate eligibility.
5. Complete applications must include a completed Internal Revenue Service (IRS) Form W-9. If a customer receives more than \$600 in rebate credit within a calendar year, the IRS requires a Form 1099 be issued. This line item is subject to change pending IRS requirements.
6. Rebates will not exceed the purchase amount of the product.
7. Rebates will be processed on a first-come, first-served basis until funds for the fiscal year are exhausted. Eligibility lists for future incentives/rebates will not be maintained.
8. Additional eligibility requirements listed within the incentive item description must be met to receive rebate for items.
9. After validation of purchase and installation of eligible product, customer will receive a rebate in the form of a credit to their utility bill. Providing customer remains an active customer, the credit will roll over onto the next bill until exhausted.
10. If an account is closed and a balance credit remains, a cash credit will not be given. However, a balance credit can roll over to a new account providing the new account is opened at the closing of the first account and the account holder is the same.
11. Work must take place within 90 days after pre-inspection clearance. If post-inspection or request for extension is not completed within 90 days, money allocated for the customer's project will be redirected back into available funds and another rebate. Upon request, one 30-day extension will be given.

**DISCLAIMER:**

The City reserves the right to deny applications if any conditions or qualifications are not met. Pre-inspections, post-inspections; and submission or possession of a rebate application does not guarantee a rebate/bill credit. The City reserves the right to change the terms of this program at its discretion at any time. By participating in this program, you waive and release the City from any and all claims and causes of action arising out of the installation or use of rebated item. Any claim based upon defect or failure of performance of rebated item should be pursued with the manufacturer/distributor. The City is not responsible for receipts or paperwork lost in the U.S. mail. The City does not guarantee any participation in this program will result in a lower water utility bill. Customer is responsible for complying with local ordinances, restrictions, rules and regulations prior to beginning work. At any time this program can be subject to change or termination without prior notice. If awarded a rebate, rebate is expected to show as a credit on the customer's next billing cycle following the date of rebate awarded.

I certify that the information contained in this application is true and correct. I have read, understand and agree to the qualifications and rules listed in this application.

Authorized Signature

Title (if applicant is a business)

Date

**FOR OFFICIAL USE ONLY**

Water Conservation Division		Customer Service Division	
<input type="checkbox"/> Approved <input type="checkbox"/> Denied	Rebate Amount: \$	Date Processed: / /	Credit Processed By:
Authorized By:		Notes:	
Notes:			



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**REBATE INFORMATION SHEET: SPECIFICATIONS FOR ELIGIBLE PRODUCTS**

Note: Pre-inspections and post-inspections are required for all rebates. Work completed prior to a pre-inspection are not eligible. Rebates are awarded on a first-come, first-served basis, given all requirements are met.

**HIGH EFFICIENCY SPRINKLERS**

High efficiency sprinklers are designed to reduce water waste and can be either rotary or spray heads. Instead of a fixed stream of water, rotary heads deliver multiple streams, reducing water waste. Rotary heads also deliver a wider stream and distribute less precipitation, decreasing overspray and runoff. Newer spray heads are designed to distribute water more efficiently and with more precision while using less water. Increase in water droplet size in newer spray heads reduces overspray while increasing droplets applied to vegetation. For rebate eligibility, high efficiency sprinklers must:

- Be new; and
- Have documentation (spec sheet, pamphlet, sticker, etc.) signifying water efficiency.

Additionally, there is no minimum sprinkler requirement to be eligible for rebate, however all sprinklers on an individual valve circuit must be replaced at the same time with the same model sprinkler for effective conservation and matched precipitation.

**WEATHER-BASED IRRIGATION CONTROLLER**

Weather-based irrigation controllers (WBICs) improve irrigation efficiency by reducing or eliminating irrigation run times based on weather, thus reducing unnecessary irrigation throughout the City's service area. WBICs have a weather based component that tracks current weather conditions by use of a weather sensor and will turn off or modify irrigation if precipitation is present or irrigation is not needed. To be eligible for rebate, WBICs must be:

- New;
- Capable of odd/even day irrigation scheduling;
- Replace an operable automated irrigation controller;
- Include a weather sensor OR the purchase and installation of a weather sensor that is compatible with the existing irrigation timer, thus making it a weather-based irrigation controller.

**IRRIGATION-LESS GROUNDCOVER CONVERSION**

Irrigation-less groundcover conversions eliminate substantial amounts of water used for turf irrigation. Watering costs and turf maintenance may also be reduced. To be eligible for rebate:

- Conversion must be approved by applicable homeowners associations prior to work beginning;
- Converted areas must be permeable to air and water. Plastic or non-permeable weed barriers are prohibited. Cardboard, natural fiber cloth, fire-resistant plants, and other weed barriers that break down naturally are allowed;
- Irrigation must be capped or removed; and
- For conversions in areas zoned residential, the use of decorative rock, gravel or hardscape in landscape within the front yard shall be consistent with Redlands Municipal Code Section 18.168.120 and all other applicable codes.

Additionally, irrigation-less groundcover must:

- Be water and air permeable\*;
- Be installed by the homeowner or licensed contractor;
- Replace living, irrigated turf; and
- Require zero water use.

\*Solid concrete is not eligible for rebate. If bricks/pavers are used, they must be spaced at least 1/4" apart to ensure water percolation.

**HIGH EFFICIENCY WASHING MACHINE**

High efficiency washing machines (HEWs) yield savings in both water and electricity. HEW's maximum water factor is 6 (gallons per cycle per cubic foot) and use 40% less water than conventional washing machines. Reduction in water usage also reduces energy usage. For rebate eligibility, all HEWs must:

- Be new;
- Be a current Energy Star qualified clothes washing machine, as found at [www.energystar.gov](http://www.energystar.gov);
- Have a water factor of 6 or less per load; and
- Replace a unit that uses a higher water factor than 6 per load.

### HIGH EFFICIENCY TOILETS

High efficiency toilets (HETs) are toilets that have a low volume flush of 1.28 gallons per flush (GPF) or less. For rebate eligibility, all HETs must be:

- New;
- WaterSense certified and currently listed on [www.epa.gov/watersense](http://www.epa.gov/watersense);
- Replacing models using 3.5 GPF or greater; and
- 1.28 GPF or less.

### DROUGHT TOLERANT PLANT CONVERSION

Drought tolerant plant conversions are eligible for rebate if replacing living, irrigated turf. Further eligibility requirements for this rebate are:

- Customer must provide list of plants that they will be using at time of pre-inspection;
- All plant material must be low water use and listed on [www.watersavinggardenfriendly.com](http://www.watersavinggardenfriendly.com);
- Converted areas must be permeable to air and water. Plastic or non-permeable weed barriers are prohibited. Cardboard, natural fiber cloth, fire-resistant plants, and other weed barriers that break down naturally are allowed;
- Base of all plants must be covered with 2" of mulch (minimum) to ensure retention of moisture;
- All sprinklers must be capped and replaced with drip or micro sprinkler irrigation;
- For conversions in areas zoned residential, the use of decorative rock, gravel or hardscape in landscape within the front yard shall be consistent with Redlands Municipal Code Section 18.168.120 and all other applicable codes.

### SMALL GROVE IRRIGATION SYSTEM RETROFIT

For rebate eligibility, at pre-inspection groves must:

- Currently irrigate using spray heads, rotary heads, rotors, soaker hoses, or flood irrigation;
- Irrigate twenty or more fruit trees;
- Contain healthy trees.

To receive post-inspection approval:

- Grass and mulches must be cleared from the base of the tree (should not encroach within the canopy line of a tree);
- Installation of weather based irrigation controller (WBIC);
- Capping or removal of previous irrigation system and replaced with drip irrigation;
- Copy of receipts; and
- Completed water audit with City staff.

### OTHER

Additional conversions or products that can prove to reduce water consumption will also be available for rebate. This allows Redlands customers, particularly in the industrial and commercial uses to explore ways to improve water efficiency in their businesses. By offering incentives for additional water savings, given their ability to prove and validate water reduction, customers will be encouraged to practice water conservation in various methods resulting in additional water savings.

### REBATE AMOUNTS

Incentive items and their rebate amounts are as follows:

Incentive Item	Rebate Amount
High Efficiency Sprinklers	\$4/Sprinkler
Weather-Based Irrigation Controllers	\$150 each
Irrigation-less Groundcover Conversion	\$1/square foot, maximum rebate: \$1,000
High Efficiency Washing Machines	\$200 each
High Efficiency Toilets	\$100 each
Drought Tolerant Plant Conversions	\$1/square foot, maximum rebate: \$1,000
Small Grove Irrigation System Retrofit*	Up to \$1,000
Other	\$1/150 gallons saved per year
<b>TOTAL REBATE AMOUNTS COMBINED SHALL NOT EXCEED \$1,000 PER CUSTOMER/ PER FISCAL YEAR.</b>	

\*Small Grove Irrigation System Retrofit rebates are exempt from \$1,000 cap and has limited funding. Item will be discontinued when funds are exhausted.